



Vista Floors Pty Ltd

ABN: 70648494277

44A Bonds Road, Roselands NSW 2196

Peter 0421923498 peter@vistafloors.com.au

**Invoice Number:** INV0179

**Invoice Date:** 2025-11-03

**Customer Name:** Tony Frew

**Site Address:** 97 Ryan Pl, Beacon Hill NSW 2100, Australia

**Customer Contacts:** 0405537470 / tony@stateonefire.com.au

| Item Description                                                                                                                   | Rate     | QTY | Amount   |
|------------------------------------------------------------------------------------------------------------------------------------|----------|-----|----------|
| Remove and dispose of the old carpet.                                                                                              | 0.00     | 1   | 0.00     |
| Supply and install new extra heavy duty 100% wool carpet #Hycraft / Ravine range on premium 10mm foam underlay for the 3 bedrooms. | 3,900.00 | 1   | 3,900.00 |
| Discount.                                                                                                                          | -768.18  | 1   | -768.18  |

**Bank Account Details**

**Subtotal:** 3,131.82

**Bank:** Commonwealth Bank

**GST (10%):** 313.18

**Account Name:** Vista Floors Pty Ltd

**Total:** AU\$3,445.00

**BSB:** 062 692

**Account Number:** 4400 5635

## **Vista Floors - Terms and Conditions**

### **1. Furniture Shifting**

A fee of \$70+GST per room applies for furniture shifting unless specifically included in the quote. Please ensure that all furniture is emptied prior to installation. Our team will only move large furniture items, not personal belongings. Vista Floors is not liable for any loss or damage to personal items.

### **2. Door Cutting**

A fee of \$60+GST per door applies for trimming unless specified in the quote. Vista Floors is not responsible for issues arising if doors do not open or close properly after trimming.

### **3. Floor Preparation**

Additional charges apply for subfloor repairs, patching, or leveling unless clearly stated in the quote.

### **4. Wall and Skirting Scratches**

Minor scratches or marks may occur on walls or skirting during installation due to tools or flooring boards. Such occurrences are considered normal and are not covered for compensation.

### **5. Scotia / Skirting Gaps**

Gaps between skirting/scotia and walls may appear if walls are uneven. These are natural variations and not defects.

### **6. Dust During Installation**

Cutting, sanding, or removing old flooring may generate dust. Please cover furniture and appliances if dust protection is needed. Installers are not responsible for cleaning uncovered items.

### **7. Customer Site Access**

Customers are responsible for ensuring site accessibility, including electricity, lighting, and entry. Delays caused by access issues may result in additional charges.

### **8. Cancellation Policy**

Cancellations made within three (3) business days of the scheduled installation may incur a \$200+GST fee to cover logistics and staffing arrangements.

### **9. Product Variation**

Slight variations in color, grain, or gloss levels may occur between product batches. Vista Floors is not responsible for manufacturer-related variations.

### **10. Delays Due to Supply or Force Majeure**

While we aim to meet agreed timelines, delays caused by suppliers, shipping, weather, or events beyond our control may occur. Vista Floors is not liable for losses resulting from such delays.

### **11. Customer-Supplied Materials**

Vista Floors is not responsible for quality or installation issues arising from customer-supplied materials.

### **12. Post-Installation Cleaning**

Our team will remove tools and major debris. Detailed cleaning (e.g., vacuuming, dust removal) is the customer's responsibility.

### **13. Acoustic Underlay Disclaimer**

The acoustic performance reports provided by the manufacturer are based on third-party testing conducted in a specific building and are for reference purposes only. These results do not guarantee identical performance of the same underlay in other buildings. Customers with specific acoustic requirements are strongly advised to consult an independent licensed engineer.

### **14. Product Warranties**

Floating floors carry a 20-year limited manufacturer warranty. Carpet warranties vary from 3–25 years, depending on the brand. Installation workmanship is covered by a one-year limited warranty.

### **15. Warranty Exclusions**

Warranty does not cover scratches, dents, wear and tear, or damage caused by pets, furniture, sharp objects, or improper cleaning.

### **16. Water Damage Disclaimer**

Water damage from leaks, flooding, or submersion is not covered under any warranty, including laminate, timber, and carpet flooring.

### **18. Privacy Statement**

Customer information is used solely for project communication and is not shared with third parties.

### **19. Payment Terms**

A 50% deposit is required prior to commencement. The remaining balance is due upon completion to finalize the project and transfer ownership of all supplied materials. Vista Floors retains ownership of materials until full payment is received.

### **20. Acceptance of Terms**

Paying a deposit, confirming the job via email/SMS, or proceeding with this quote implies acceptance of all terms, even without a physical signature.