



Vista Floors Pty Ltd
ABN: 70648494277
44A Bonds Road, Roselands NSW 2196
Peter 0421923498 peter@vistafloors.com.au

Invoice Number: INV0189

Invoice Date: 2025-11-20

Customer Name: Service Connect Group PTY Ltd

Site Address: u101/439 Bourke Street, Surry Hills NSW, Australia

Customer Contacts: 0414153276 / hkoteski@hotmail.com

Item Description	Rate	QTY	Amount
Sanding, staining and oil based coating for the old timber flooring.	6,100.00	1	6,100.00

Bank Account Details

Subtotal: 6,100.00

Bank: Commonwealth Bank

GST (10%): 610.00

Account Name: Vista Floors Pty Ltd

Total: AU\$6,710.00

BSB: 062 692

Account Number: 4400 5635

Vista Floors - Terms and Conditions

1. Furniture Shifting

A fee of \$70+GST per room applies for furniture shifting unless specifically included in the quote. Please ensure that all furniture is emptied prior to installation. Our team will only move large furniture items, not personal belongings. Vista Floors is not liable for any loss or damage to personal items.

2. Door Cutting

A fee of \$60+GST per door applies for trimming unless specified in the quote. Vista Floors is not responsible for issues arising if doors do not open or close properly after trimming.

3. Floor Preparation

Additional charges apply for subfloor repairs, patching, or leveling unless clearly stated in the quote.

4. Wall and Skirting Scratches

Minor scratches or marks may occur on walls or skirting during installation due to tools or flooring boards. Such occurrences are considered normal and are not covered for compensation.

5. Scotia / Skirting Gaps

Gaps between skirting/scotia and walls may appear if walls are uneven. These are natural variations and not defects.

6. Dust During Installation

Cutting, sanding, or removing old flooring may generate dust. Please cover furniture and appliances if dust protection is needed. Installers are not responsible for cleaning uncovered items.

7. Customer Site Access

Customers are responsible for ensuring site accessibility, including electricity, lighting, and entry. Delays caused by access issues may result in additional charges.

8. Cancellation Policy

Cancellations made within three (3) business days of the scheduled installation may incur a \$200+GST fee to cover logistics and staffing arrangements.

9. Product Variation

Slight variations in color, grain, or gloss levels may occur between product batches. Vista Floors is not responsible for manufacturer-related variations.

10. Delays Due to Supply or Force Majeure

While we aim to meet agreed timelines, delays caused by suppliers, shipping, weather, or events beyond our control may occur. Vista Floors is not liable for losses resulting from such delays.

11. Customer-Supplied Materials

Vista Floors is not responsible for quality or installation issues arising from customer-supplied materials.

12. Post-Installation Cleaning

Our team will remove tools and major debris. Detailed cleaning (e.g., vacuuming, dust removal) is the customer's responsibility.

13. Acoustic Underlay Disclaimer

The acoustic performance reports provided by the manufacturer are based on third-party testing conducted in a specific building and are for reference purposes only. These results do not guarantee identical performance of the same underlay in other buildings. Customers with specific acoustic requirements are strongly advised to consult an independent licensed engineer.

14. Product Warranties

Floating floors carry a 20-year limited manufacturer warranty. Carpet warranties vary from 3–25 years, depending on the brand. Installation workmanship is covered by a one-year limited warranty.

15. Warranty Exclusions

Warranty does not cover scratches, dents, wear and tear, or damage caused by pets, furniture, sharp objects, or improper cleaning.

16. Water Damage Disclaimer

Water damage from leaks, flooding, or submersion is not covered under any warranty, including laminate, timber, and carpet flooring.

18. Privacy Statement

Customer information is used solely for project communication and is not shared with third parties.

19. Payment Terms

A 50% deposit is required prior to commencement. The remaining balance is due upon completion to finalize the project and transfer ownership of all supplied materials. Vista Floors retains ownership of materials until full payment is received.

20. Acceptance of Terms

Paying a deposit, confirming the job via email/SMS, or proceeding with this quote implies acceptance of all terms, even without a physical signature.